



SENTEC

Professional Skill Review

Abstract

A Brief Technical Overview of SENTEC BUSINESS SOLUTIONS CANADA

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PROFESSIONAL PROFILE

HISTORY

SENTEC was started in 2015, and incorporated in 2016, as a numbered company registered in Saskatchewan. In 2019, SENTEC bought out a local Yorkton IT company. Since 2015, SENTEC has serviced clients throughout Canada and is proud to be a family business.

POSTURE

At SENTEC, we are consultants striving to provide the best counsel to our clients, based on what you want to accomplish. Our young staff keep abreast of the latest threats to your business. They also keep you informed of the new services that are available to help mitigate those threats, while at the same time giving the end-user freedom on the network to do their job. We help our clients use technology to meet their goals.

QUALIFICATION & EXPERIENCE

Qualifications

SENTEC recognizes the need for staff to be qualified. Although formal certification holds its benefits, our standard of capability is not solely based on accreditation. When looking to add technicians, we look for two characteristics in our potential technicians, namely: are they teachable and are they independent learners. In the rapidly changing world of technology, it is not crucial for us to know what they have learned, but rather how fast can they adjust to and implement everchanging technology.

We invest a lot in supervised on-the-job training because the test of qualification happens during the application of that knowledge in a real-life scenario. Once a tech that we have hired demonstrates a natural aptitude for the industry, we encourage our techs to work on certification. We also provide the tools they need, as well as pay for their exams. Currently, we have two techs seeking A+ Certs.

With 23 years of combined experience, SENTEC has served its clients well and we can boast of a high client retention rate.

PARTNER SUPPORT

Our support partners include.

- Microsoft
- GoDaddy
- Accornis
- Datto
- PC Matic
- Malwarebytes
- ConnectWise
- Intuit

SOFTWARE EXPERIENCE

SENTEC possesses the knowledge to implement and maintain the following software:

On-premises

- *Microsoft Small Business Server (discontinued)*
- *Microsoft Server*
- *Microsoft SQL Server*
- *Microsoft Active Directory*
- *Microsoft Exchange*
- *Microsoft SharePoint*
- *QuickBooks*
- *Sage/Simply Accounting packages*

In the Cloud

- *Office 365 Desktops Applications*
- *Office 365 SharePoint*
- *Office 365 OneDrive*
- *Azure Active Directory*
- *Office 365 Microsoft Exchange*
- *Azure Workstation and Server Virtualization*

COMPLETED PROJECTS

We have accomplished the following:

Workstations

- *Installation or Upgrading Operating system*
- *Repaving Workstations*
- *Upgrading Workstation hardware*
- *Removal of Viruses*
- *Removal of Malware*
- *Removal of Ransomware*
- *Scheduled bi-annual disinfection and internal cleaning*

Servers

- *Installation or Upgrading Operating system*
- *Repaving Workstations*
- *Upgrading Workstation hardware*
- *Removal of Viruses*
- *Removal of Malware*
- *Removal of Ransomware*

NETWORKING

SENTEC has experience in setting up the following types of networks.

- Peer to Peer
- Workgroups
- Domains
- VPNs
- Setting up Security Groups
- Installing of Switches
- Installation of Firewalls

DISASTER BACKUP/BUSINESS CONTINUANCE

SENTEC has successfully created peace of mind for our clients with our state-of-the-art backup recovery and cloud virtualization software.

SERVICE VERTICALS

SENTEC has worked in the following verticals.

- Retail
- Construction
- Investment/Financial
- Legal
- Nonprofit

WEB SERVICES

SENTEC has worked with several web services, including.

- *Zoho CRM*
- *Monday.com*
- *Zoom*
- *Google Docs*
- *Calendly*

TRAINING

SENTEC has successfully provided training to our clients for the following:

- Microsoft Office
- Microsoft Teams
- Microsoft OneDrive
- Microsoft SharePoint



PROFESSIONAL PROFILE

REFERENCES

You may want to talk with one of our existing clients. We will be happy to provide references upon serious consideration of our services. Please visit SENTEC.CO for more details. Also, please check us out on Facebook, Google review, and LinkedIn.

SENTEC BUSINESS SOLUTIONS CANADA

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